



Quick installation guide In-vehicle intelligent host HX-M20

Product warranty card

Dear customer!

Thank you for your patronage of our products! To protect your rights and interests, please read the following contents carefully after purchase:

Replacement and warranty contents

The warranty is only limited to the counting equipment, and the packaging and all kinds of wiring, software products, technical data and other accessories are not covered by the warranty. For the warranty period of specific products, please go to the "Warranty Query". If the equipment performance problem occurs within 15 days after the purchase of the product and the appearance is not scratched, the product can be directly replaced with a new one based on the test results of Huaxin after-sales outlets. During the free warranty period, the repaired good products of the same model or equivalent performance will be replaced according to the inspection results of the later outlets, and the replaced defective spare parts will be owned by Huaxin; The fault-free products will be returned as is.

When our service organization serves you, please bring the corresponding invoice and product warranty card; If you cannot show the above certificate, the free warranty period of this product will be calculated from its production date. If the product is repaired for a fee, the same performance problem will enjoy a free warranty period of three months from the date of repair. Please ask for and keep your repair certificate.

Products that have been replaced and guaranteed by Huaxin will enjoy the remaining warranty period of the original commitment plus a warranty period of three months.

Parts replacement and warranty content

The warranty period of wireless external antenna and optical fiber head components is 3 months.

Product introduction

The vehicle intelligent host is mainly composed of three parts: 4G module, GPS module and core processing module, equipped with GPS and 4G antenna, to achieve precise positioning and return transmission of positioning data in the case of car movement.

warning

The case is forbidden to be disassembled when the device is working, anti-disassembly tips, and manual disassembly of the device shell is carefully touched to avoid damage to the device. This is a Class A product, which may cause radio interference in the living environment. In this case, the user may be required to take practical action against the interference.

Product accessories

1. Car intelligent host (x1)
- 2.4G antenna (x2)
3. WIFI antenna (x1)
4. GPS antenna (x1)
5. Quick Operation Guide (x1)
6. User Manual (x1)

Notice

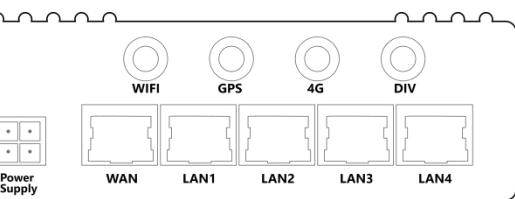
If you find a shortage of accessories and damage, please contact the local dealer in time.

The product pictures/interface screenshots in this guide are illustrative and designed to help users install and configure products.

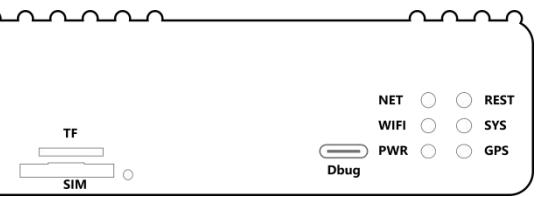
The warranty period of the external power supply is one year, and the warranty period of the battery is six months; If the power adapter or battery has obvious hard object damage, crack, broken foot, serious deformation, power cord damage, broken wire, bare core and other phenomena due to improper use or accidental factors by the user, it will not be replaced, and the user can purchase it separately.

- Product damage caused by unexpected factors or human actions, such as improper input voltage, high temperature, water ingress, mechanical damage
- Broken, seriously oxidized or rusted products;
- Damage caused by transportation, loading and unloading during the customer's return for repair;
- Product failure or damage caused by force majeure such as earthquake, fire, flood, lightning, etc;
- Other failures or damages not caused by the design, technology, manufacturing, quality and other problems of the product itself.
- Broken, seriously oxidized or rusted products;
- Damage caused by transportation, loading and unloading during the customer's return for repair;
- Product failure or damage caused by force majeure such as earthquake, fire, flood, lightning, etc;
- Other failures or damages not caused by the design, technology, manufacturing, quality and other problems of the product itself.

Product panel



1. POWER: 1. Power cord connector
2. WIFI: WIFI interface
3. GPS: GPS interface
4. 4G: 4G interface
5. DIV: DIV interface
6. WAN Network port: Network port interface(LAN1, LAN2, LAN3, LAN4)



TF: Memory card interface

SIM: Memory card interface

Dbug: Debug interface

NET: SIM network indicator (working hours: solid green light)

WIFI: WIFI indicator (when working: flashing green light)

SYS: System LED (Operation: flashing green)

PWR: Power indicator (when operating: solid green)

GPS: GPS indicator (working hours: solid green light)

2、Technical support and software upgrade service:

Special notes:

Before you send the product for repair, please call our technical support hotline at 400-9010-980 to confirm the product failure. You can also seek technical support from the official website www.foor.cn. At the same time, we will release the developed product drivers and the latest version of the upgrade software on our official website: www.foor.cn for free download.

3、The company's product after-sales service commitment: 1 year warranty

The warranty period of the external power supply is one year. If the power adapter or battery has obvious hard object damage, cracks, broken feet, serious deformation, and the power cord is damaged, broken, bare core and other phenomena due to improper use or accidental factors by the user, it will not be replaced, and the user can purchase it separately. The warranty is only limited to the host, and the packaging and all kinds of wiring, software products, technical data and other accessories are not covered by the warranty.

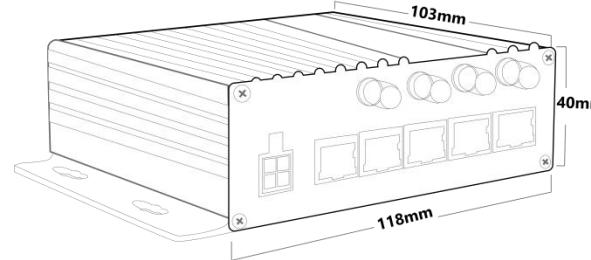
If the equipment performance problem occurs within 15 days after the purchase of the product and the appearance is not scratched, the product can be directly replaced with a new one. During the free warranty period, the product must be tested by Huaxin Zhiyun Technology Co., Ltd. After the failure is confirmed, it will be replaced with the same model or the product with the same performance for repair.

When our service organization serves you, please bring the corresponding invoice and product warranty card; If you cannot show the above certificate, the free warranty period of this product will be calculated from its production date. If the product is repaired for a fee, the same performance problem will enjoy a free warranty period of three months from the date of repair. Please ask for and keep your repair certificate.

Product size

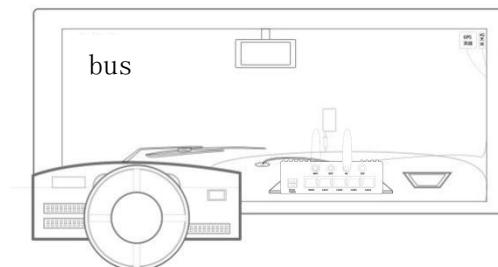
In-vehicle intelligent host

unit mm 118 x 40 x 103



Installation method

1. Connect the WIFI antenna, GPS antenna, and 4G antenna to the car smart host, and then connect the power cord.



Product warranty card (consignment service standard)

Product model	Symptom	
Purchase channel (method)	User name	
Buy ID Number	Contact number	
Date of purchase	Full address	

Solemnly promise that our products are strictly in accordance with the national three guarantees service:

1. Repair, replacement and return within 7 days, repair and replacement within 15 days, repair within 1 year;
2. The seller bears the round-trip freight within 7 days, the buyer bears the repair freight within 1 year, and the seller bears the repair freight;
3. Refuse to accept the repair delivery of products purchased for more than 7 days (except for special circumstances);
4. When sending the product for repair, be sure to fill in the above information completely, incomplete information will seriously affect the after-sales efficiency;
5. After-sales service telephone/WeChat: 18088935082

receiver: Lu Hongqiang contact number: 18088935082
address: 1-4021, West Science and Technology Park, University of Electronic Science and Technology of China, No. 88 Tianchen Road, West District, Chengdu High-tech Zone